

PRIVACY NOTICE - E-COMMERCE CUSTOMERS

As per Art. 13 of EU Regulation 2016/679 (GDPR), the company **SAVE S.p.A.** with registered office in Viale G. Galilei 30/1, Tessera Venice, as **Data Controller**, (hereinafter "SAVE" or "Controller") provides the following information for the data processed by the same: **e-commerce customers of the Venezia Airport.**

Data processing procedures



The data referred to in this Privacy Notice are processed on paper and electronically by SAVE's internal staff, who are responsible for managing the individual tasks, and by staff of the SAVE Group's companies who provide intra-group services, as well as by external parties as shown in the table below with regard to each category of processing.

Automated decision-making / profiling



With the exception of what is expressly stated in the individual processing operations referred to in the table below, SAVE does not carry out automated decision-making processes or profiling with the data acquired on the basis of this information notice.

Transfer of data to Third Countries

Any data transfer to Third Countries is performed as per Art. 44 and ff. of GDPR.

Granting and withdrawal of consent. Rights of the Data Subject

Except as expressly stated in the table below with regard to individual processing, the provision of data is required for the execution of the contractual relationship and/or legal obligation. Failure to provide the data will make it impossible to continue with the purposes indicated.



If specific consent is given to the processing of personal data, the person concerned may withdraw the consent itself without prejudice to the legitimate use of the data for the purposes of fulfilling the obligations resulting from the service provided during the period of consent.

The Data Subject has the right to request access their personal data, the rectification, erasure, limitation of such data, to object to the processing of their personal data, as well as the portability of their data, where this is possible.

Complaint to the Supervisor Authority



The Data Subject may lodge a complaint with a Data Protection Supervisor Authority, choosing between that of the EU State where they have their habitual residence, or in the EU State where they work or where the alleged violation has occurred.

Data Controller and Data Protection Officer (DPO) Contacts

To request the list of the offices and officers in charge of the processing, of the foreign Countries to which your data is transferred, the mechanisms and safeguards for the transfer of data pursuant to Art. 44 ff GDPR, to exercise the revocation of consent pursuant to Art. 7 GDPR as well as your other rights under EU Reg. 2016/679, you can write to:

SAVE S.p.A. Privacy Committee - Viale Galileo Galilei 30/1, 30173 Venezia Tessera (Italy)
email: privacy@grupposave.com

Contact of the **SAVE Group's DPO** email: dpo@grupposave.com

List of processings made

DESCRIPTION OF THE DATA PROCESSED	PURPOSE OF THE PROCESSING, LEGAL BASIS AND CONSENT	PERIOD OF DATA RETENTION	SUBJECTS TO WHOM THE DATA MAY BE COMMUNICATED
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1. VIP Lounge, Fast Track and other services

Personal data of passengers and travel data, payment data for certain services.	Provision of the service requested by customer. Legal basis: contractual obligation.	The data are kept for the time necessary to perform the purpose and at the end of which, for the further statutory prescription period for the retention of contracts and administrative data and/or for legal defence (10 years from the last use and/or event interrupting the prescription). After this period, the data will be kept in anonymous form for statistical purposes without time limitations.	Company involved in services providing.
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2. Customer Care

Identifying and contact information, or other information provided by interested parties for assistance in dealing with lost property or in requesting information.	Need to provide and manage the requested service. Legal basis: Contractual obligation and legitimate interest of the data controller.	The data are kept for the time necessary to perform the service and, at the end of the same, for the further statutory prescription period relating to the retention of contracts and administrative data and/or for legal defence (10 years from the last use and/or event interrupting the prescription).	Companies involved in services providing (e.g. customer services).
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3. Management of complaints, claims and accidents

Identifying and contact information, or other information provided by interested parties for assistance in requesting information.	Need to provide and manage the requested service. It includes service Legal basis: Contractual obligation and legitimate interest of the data controller.	The data are kept for the time necessary to perform the service and, at the end of the same, for the further statutory prescription period relating to the retention of contracts and administrative data and/or for legal defence (10 years from the last use and/or event interrupting the prescription).	Companies involved in services providing (e.g. customer services).
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4. Newsletter and marketing communications from SAVE

Contact details (email, mobile phones), Identifying data.	Commercial, promotional and marketing communications from SAVE (email/newsletter/, SMS) about SAVE's services and SAVE partners' special offers. Legal basis: Data Subject's consent	The data will be processed in digital formats. The data will be processed by the Data Controller for the period necessary for the performance of the above purposes until the withdrawal of consent and, in any case, up to 24 months.	Provider of communication services//newsletter/SMS; system maintenance companies.
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5. Newsletter and marketing communications from SAVE Group

Contact details (email, mobile phones), Identifying data.	Commercial., promotional and marketing communications from other companies of SAVE Group (email/newsletter/, SMS) about SAVE Group's and SAVE Group partners' services and activities Legal basis: Data Subject's consent	The data will be processed in digital formats. The data will be processed by the Data Controller for the period necessary for the performance of the above purposes until the withdrawal of consent and, in any case, up to 24 months.	Companies of SAVE Group that send communications (SAVE S.p.A., AerTre S.p.A. Aeroporto Valerio Catullo di Verona Villafranca S.p.A.); providers of communication services//newsletter/SMS; system maintenance companies.
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